PHONE BANKING
Call
(531) 600-6797

Call this number to transfer funds, get your account balances, and get transaction history.

**FIRST-TIME USERS:** For your PIN, enter the last 4 digits of your Social Security Number to login. We recommend changing your PIN during your first session. If you don’t know your Account #, call FNCU.

You’ll be prompted to enter your:
- Account number (not including the suffix), followed by the # key
- PIN
- Account type number (To see a list of the most popular account types, see back.)

**QUICK START:**
To bypass the instructions, enter your Acct number and the # key to get started.

**Menu Options**
- Press 01 for Transaction (to make a transaction)
- Press 02 for Balances
- Press 03 for Checking Inquiries
- Press 04 for History
- Press 07 for Other Options
- Press 99 to Repeat Menu Options
- Press ## to Return to Main Menu

Need help? Call FNCU at (402) 492-9100
Federally insured by NCUA.
FNCU Phone Banking
(531) 600-6797

Transaction - Press 01
Press 01 for Share to Share Transfer
Press 02 for Share to Loan Transfer
Press 05 for Check Withdraw from Savings Account

Balances - Press 02
Press 01 for Checking Account Balance
Press 02 for Savings Account Balance
Press 03 for Loan Balance
Press 04 for Certificate Balance
Press 05 for IRA Balance

Checking Inquiries - Press 03
Press 01 for Cleared Share Drafts (Checks)
Press 02 for Deposits from Checking to Savings
Press 03 for Cleared Checks by Check Number

History - Press 04
Press 01 for Checking Deposits
Press 02 for Savings Deposits
Press 03 for Account Withdraws
Press 04 for ATM & Debit Card Transactions
Press 05 for ACH Electronic Deposits
Press 06 for ACH Electronic Withdraws
Press 07 for Payroll Deposits

Other Options - Press 07
Press 08 to Change your PIN
Press 99 to Repeat Menu Options
Press ## to Return to Main Menu

AT ANY TIME:
Press 99 to Repeat Menu Options
Press ## to Return to Main Menu

Account type numbers
00 Savings–Primary
01 Savings–Pee Wee
10 Savings–Secondary
(may also be 11 thru 19)
65 Savings Club–Vacation
69 Savings Club–Christmas
71 Checking–Smart Start
72 Checking–Basic
73 Checking–Classic
74 Checking–First Class
75 Checking–Preferred
76 Checking–Premier
77 Checking–First Class 2
78 Checking–Preferred 2
For other account types, please look at your statement or contact FNCU.