First-time users: you must “Enroll” before you can get into Online Banking or the Mobile Banking app. “Enroll” once and have access to both Online Banking AND Mobile Banking! (They use the same login credentials!)

**ONLINE BANKING:**

1. **ONLINE BANKING:** Go to firstnebraska.org and click on “New User Enrollment” on the “Online Banking Login” box.
   or

   **MOBILE BANKING APP:** Download the new FNCU Mobile Banking app. On your phone, go to our website, firstnebraska.org, click on the red LOG IN box, then click on “New User Enrollment”. Click on the “Google Play” (for Android) or “App Store” (for Apple).

2. Enter the information on the screen.

   **NOTE:** Your **Member Number** is your account number, without the suffix.

3. Click Next. A temporary password will be sent to your email. Be sure to check your junk/spam folder if you do not receive it in your inbox.

4. You will be prompted to change your **User ID** while you are setting your new password.

   Your **User ID** must be 4-15 characters in length. It should contain at least one letter, cannot contain special characters or your account number.

   Your **password** must be 8-15 characters in length. It must contain at least one letter, It cannot contain special characters or your account number).

5. You will be asked to choose three security questions.

6. You will be asked for **Confidence Word** – this is a word to help you know it’s you when logging in again. It will periodically display after you type in your User ID. It is an added layer of security.

**“Remember Account”**

If you click on “Remember Account,” you will not need to answer a security question or type your email address each time you log in. Make sure the computer you are using is secure.