

First-time users: you must “Enroll” before you can get into Online Banking or the Mobile Banking app.

“Enroll” once and have access to both Online Banking AND Mobile Banking! (They use the same login credentials!)

ONLINE BANKING:

The screenshot shows the First Nebraska Credit Union website. At the top, there is a "Welcome!" banner. Below it is the First Nebraska Credit Union logo. Underneath the logo is a navigation bar with "ONLINE BANKING" and a "LOGIN" button. A "New User Enrollment" link is visible below the login button. The main content area contains a registration form with the following fields: Member Number, Email, Confirm Email, Social Security Number, and Date of Birth. Below these fields is a checkbox for "I acknowledge and agree I have read the terms of the Online Disclosure". The bottom section of the form is titled "Update User ID and Password" and includes fields for New User ID, Confirm New User ID, Temporary Password, New Password, and Confirm Password. "Update" and "Cancel" buttons are at the bottom.

1. **ONLINE BANKING:** Go to firstnebraska.org and click on “New User Enrollment” on the “Online Banking Login” box.
or

MOBILE BANKING APP: Download the new FNCU Mobile Banking app. On your phone, go to our website, firstnebraska.org, click on the red LOG IN box, then click on “New User Enrollment”. Click on the “Google Play” (for Android) or “App Store” (for Apple).

2. Enter the information on the screen.

NOTE: Your **Member Number** is your account number, without the suffix.

3. Click Next. A temporary password will be sent to your email. Be sure to check your junk/spam folder if you do not receive it in your inbox.

4. You will be prompted to change your **User ID** while you are setting your new password.

Your **User ID** must be 4-15 characters in length. It should contain at least one letter, cannot contain special characters or your account number. Your **password** must be 8-15 characters in length. It must contain at least one letter, It cannot contain special characters or your account number).

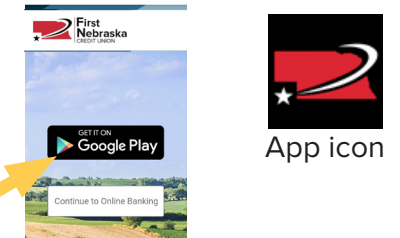
5. You will be asked to choose three security questions.

6. You will be asked for Confidence Word – this is a word to help you know it’s you when logging in again. It will periodically display after you type in your User ID. It is an added layer of security.

“Remember Account”

If you click on “Remember Account,” you will not need to answer a security question or type your email address each time you log in. Make sure the computer you are using is secure.

MOBILE BANKING APP:



The first screenshot is the "Enroll" screen. It has a back arrow at the top left. The form fields are: Member Number, Social Security, Email, Confirm Email, and Birthdate (mm/dd/yyyy). Below the fields is a "Next" button and a "Clear Form" button. A note at the bottom states: "You must currently be a member of this credit union to sign up for Home Banking and Mobile Banking. Please enter your information." Below that is a link to the "Online Banking Disclosure".
The second screenshot is the "Update Credentials" screen. It has a back arrow at the top left. The text says: "For security reasons, please change your credentials". The form fields are: New User ID, New User ID Confirmation, Old Password, New Password, and New Password Confirmation. Below the fields is a "Submit" button and a "Clear Form" button.