

- Online -

- Phone -

- On Site -

	Online Banking/ Mobile Banking App	FNCU Website	Telephone (Calling a Branch)	Phone Banking Service	Lobby	Drive-Thru	ATM / ITM
Hours	24/7	24/7	M-F: 9 am - 5 pm Sat: 9 am - 12:30 pm	24/7	M-F: 9 am - 5 pm Sat: 9 am - 12:00 pm	M-F: 8 am - 6 pm Sat: 9 am - 12:30 pm	24/7 (ITM teller: Drive-thru hours)
Open New Account	✓	✓	✓		✓	✓	
Account Balances*	✓		✓	✓	✓	✓	✓
Get Cash					✓	✓	✓
Deposit Cash					✓	✓ and Night-drop	✓ ITM only
Deposit a Check	✓ Mobile Banking App only				✓	✓ and Night-drop	✓
Credit Card Cash Advance					✓	✓	
Transfer Funds Between FNCU Accounts	✓		✓	✓	✓	✓	✓
Transfer Funds from FNCU to a non-FNCU Account	✓ Bill Pay				✓ Cash, Check, or Wire	✓ Cash, Check, or Wire	✓ ITM only: Cash
Transfer Funds from a non-FNCU Account to FNCU	✓ "Make a Payment"	✓ "Make a Payment"			✓ Cash, Check, or Wire	✓ Cash, Check, or Wire	✓ ITM only: Cash or Check
Apply for a Loan	✓	✓	✓		✓		
FNCU Loan Payment	✓	✓ "Make a Payment"	✓	✓	✓	✓ and Night-drop	✓
Get a New Debit Card			✓		✓	✓	
Request a New ATM Card or Credit Card			✓		✓	✓	
PIN Reset (ATM/Debit card, Visa Credit Card)			✓		✓	✓	
Order checks	✓		✓		✓	✓	

[Learn more about our ITMs.](#)

PLEASE NOTE:

- You may also request information or initiate an action by emailing us at info@firstnebraska.org. Please do not include personal information such as account numbers, as this is not a secure email system.
- Fees may be incurred for some actions.

*Credit card balance only available within Online Banking or by giving us a call.



**Call (402) 492-9100 or
(800) 882-0244**

firstnebraska.org