



PHONE BANKING

Call
(531) 600-6797

**Call this number to transfer funds,
get your account balances,
and get transaction history.**

FIRST-TIME USERS: For your PIN, enter the last 4 digits of your Social Security Number to login. We recommend changing your PIN during your first session. If you don't know your Account #, call FNCU.

You'll be prompted to enter your:

- **Account number** (not including the suffix), followed by the # key
- **PIN**
- **Account type number** (To see a list of the most popular account types, see back.)



QUICK START:

To bypass the instructions, enter your Acct number and the # key to get started.

Menu Options

Press **01** for Transaction (to make a transaction)

Press **02** for Balances

Press **03** for Checking Inquiries

Press **04** for History

Press **07** for Other Options

Press **99** to Repeat Menu Options

Press **##** to Return to Main Menu



Need help?

Call FNCU at (402) 492-9100

Federally insured by NCUA. 2/2024

FNCU Phone Banking (531) 600-6797

Transaction - Press 01

Press **01** for Share to Share Transfer
Press **02** for Share to Loan Transfer
Press **05** for Check Withdraw from
Savings Account

Balances - Press 02

Press **01** for Checking Account Balance
Press **02** for Savings Account Balance
Press **03** for Loan Balance
Press **04** for Certificate Balance
Press **05** for IRA Balance

Checking Inquiries - Press 03

Press **01** for Cleared Share Drafts (Checks)
Press **02** for Deposits from Checking to Savings
Press **03** for Cleared Checks by Check Number

History - Press 04

Press **01** for Checking Deposits
Press **02** for Savings Deposits
Press **03** for Account Withdraws
Press **04** for ATM & Debit Card Transactions
Press **05** for ACH Electronic Deposits
Press **06** for ACH Electronic Withdraws
Press **07** for Payroll Deposits

Other Options - Press 07

Press **08** to Change your PIN
Press **99** to Repeat Menu Options
Press **##** to Return to Main Menu

AT ANY TIME:

Press **99** to Repeat Menu Options
Press **##** to Return to Main Menu

Account type numbers

00 Savings—Primary	80 Checking—Classic
01 Savings—Youth (Savvy Saver)	74 Checking—Secure
10 Savings—Secondary (may also be 11 thru 19)	75 Checking—Secure
65 Savings Club—Vacation	82 Checking—Secure
69 Savings Club—Christmas	76 Checking—Premier
71 Checking—Classic	84 Checking—Premier
72 Checking—Classic	70 Checking—Select
73 Checking—Classic	77 Checking—Select
	78 Checking—Select

For other account types, look at your statement or contact FNCU.