

PHONE BANKING

Call (531) 600-6797

Call this number to transfer funds, get your account balances, and get transaction history.

FIRST-TIME USERS: For your PIN, enter the last 4 digits of your Social Security Number to login. We recommend changing your PIN during your first session. If you don't know your Account #, call FNCU.

You'll be prompted to enter your:

- Account number (not including the suffix), followed by the # key
- PIN
- Account type number (To see a list of the most popular account types, see back.)



QUICK START:

To bypass the instructions, enter your Acct number and the # key to get started.

Menu Options

Press **01** for Transaction (to make a transaction)

Press 02 for Balances

Press 03 for Checking Inquiries

Press **04** for History

Press 07 for Other Options

Press 99 to Repeat Menu Options

Press ## to Return to Main Menu



FNCU Phone Banking (531) 600-6797

Transaction - Press 01

Press 01 for Share to Share Transfer

Press 02 for Share to Loan Transfer

Press **05** for Check Withdraw from Savings Account

Balances - Press 02

Press 01 for Checking Account Balance

Press 02 for Savings Account Balance

Press 03 for Loan Balance

Press 04 for Certificate Balance

Press 05 for IRA Balance

Checking Inquiries - Press 03

Press 01 for Cleared Share Drafts (Checks)

Press **02** for Deposits from Checking to Savings

Press **03** for Cleared Checks by Check Number

History - Press 04

Press **01** for Checking Deposits Press **02** for Savings Deposits

Press **03** for Account Withdraws

Press 04 for ATM & Debit Card Transactions

Press **05** for ACH Electronic Deposits

Press **06** for ACH Electronic Withdraws

Press **07** for Payroll Deposits

Other Options - Press 07

Press 08 to Change your PIN

Press 99 to Repeat Menu Options

Press ## to Return to Main Menu

AT ANY TIME:

Press **99** to Repeat Menu Options Press **##** to Return to Main Menu

Account type numbers

80 Checking-Classic 00 Savings-Primary Savings-Youth (Pee Wee) 74 Checking-Secure 01 75 Checking-Secure 10 Savings-Secondary 82 Checking-Secure (may also be 11 thru 19) 65 Savings Club-Vacation 76 Checking-Premier 84 Checking-Premier 69 Savings Club-Christmas 70 Checking-Select 71 Checking-Classic 77 Checking-Select 72 Checking-Classic 78 Checking-Select 73 Checking-Classic

For other account types, look at your statement or contact FNCU.